

CHAPTER V

RECOMMENDATIONS

Suggestions for applying the project

The nature of this project belongs to the action research, which requires specific approach and strategy in solving a specific set of problems. The approach and strategy used may not apply to the same set of problems in different context. Hence, the focus should be put on the application of CQI. Although, CQI is a very well-defined set of tools, there are some issues to be considered in employing CQI:

1. Training for the team member so that the concept and the process of CQI are fully understood before the process begins.
2. The group leader should truly understand CQI, be well accepted by the members and plays a role in encouraging the members to express their opinions extensively.
3. In case the problem of concern involves other organizational units, a cross functional team should be formed to obtain a good cooperation from all the units involved.

Suggestion for the next project

The performance indicators for inventory management system should be studied, and the CQI techniques should be utilized to systematically select a problem to be solved.