ORGANIZATIONAL CLIMATE BEFORE AND AFTER IMPLEMENTING THE HOSPITAL ACCREDITATION PROGRAM IN SENA HOSPITAL, PHRA NAKHON SI AYUTTHAYA PROVINCE



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A Thesis Submitted in Partial Fulfillment of the Requirements for the Degree of Master of Public Health in Health Systems Development College of Public Health Chulalongkorn University Academic Year 2002 ISBN 974-9599-11-X Copyright of Chulalongkorn University

Thesis Title	: Organizational Climate Before and After Implementing The
	Hospital Accreditation Program in Sena Hospital, Ayutthaya
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Program	: Master of Public Health (Health Systems Development)
	College of Public Health
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PH: 972070 : MAJOR HEALTH SYSTEMS DEVELOPMENT PROGRAMME KEY WORD : HOSPITAL ACCREDITATION / ORGANIZATIONAL CLIMATE / QUALITY / TEAMWORK / CREATIVITY/WORKING SYSYTEM / PDCA / CQI

WONAPHA VERAANUNTAVAT: ORGANIZATIONAL CLIMATE BEFORE AND AFTER IMPLEMENTING THE HOSPITAL ACCREDITATION PROGRAM IN SENA HOSPITAL, PHRA NAKHON SI AYUTTHAYA PROVINCE. THESIS ADVISOR: ASSISTANT PROFESSOR. SATHIRAKORN PONGPANICH, M.A., Ph.D., 130 pp. ISBN 974-9599-11-X

The purpose of this study was to compare the organizational climate at the beginning and after Implementing the Hospital Accreditation program (HA.) in Sena Hospital, Ayutthaya. 205 hospital staff were during a study, in April 2000 – 2001. They were classified by positions: Physicians and Dentists, other professional, Nurses, Nurse Aides, other supportive personnel, by status: Head & Sub head and member. An organizational climate questionnaire from The Hospital Accreditation-Thailand was the instrument to assess an opinion about the organizational climate at the beginning and after one year implementing of Hospital Accreditation program in the hospital. Study the results of organizational climate changes between two time periods of Hospital Accreditation Program SPSS software program was used for data analysis. Descriptive statistics, t -test was used to compare opinion within each group.

The result showed that the overall organizational climate was highly significantly different between two time periods of Hospital Accreditation program by mean scores were 285.99 with 27.53 standard deviation at the beginning HA. Program and 310.94 mean scores with 26.36 standard deviation after implementing HA. Program. (P=.000)

The organizational climate were significantly different in each group of hospital staff 's position and hospital staff 's status. (P < 0.05)

Creativity and improvement of a working system was not significantly different in two time periods of HA. Program. (P>0.05).

This study was beneficial to director and administrative committees at Sena hospital as an assessment tool which enables management to identify the strengths and weakness. Such a monitoring indicator in the management of an organization is the warning sign to the administrator for improving and maintaining ongoing future development.

Field of study Health Systems Development	Student's signature long the Versan interat
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ACKNOWLEDGEMENTS

I would like to express my sincere gratitude and deep appreciation to my advisor, Assistant Professor Sathirakorn Pongpanich, for his kindness, valuable guidance, suggestion, refinement of my work and encouragement throughout this study.

I am equally grateful to my co-advisor, Mr. Wiwat Pongsagium and Mr. Wicharn Girdwichai, for valuable advice, suggestion and constructive comments.

I wish to thank all staffs of Sena hospital for their co-operation and generous assistance during my data collection.

My thankfulness is expressed to Provincial Health office of Ayutthaya for cooperating with Healthcare Reform and College of Public Health, Chulalongkorn University and developing Learning at Workplace Program in Ayutthaya. It allowed me to further enhance my education.

Finally, my deeply gratitude is expressed to my family for their love, continuous encouragement, and support, these were the inspiration for me to succeed in my Master's degree requirements.

TABLE OF CONTENTS

ABST	RACT		iii
ACKN	ACKNOWLEGDEMENTS		
TABL	E OF C	ONTENTS	vi
LIST (OF TAE	BLES	ix
LIST (OF DIA	GRAMS	xi
CHAH	PTER I	: INTRODUCTION	1
1.1	Ration	ale	6
1.2	Goal a	nd Objectives	10
1.3	Defini	tion of terms	13
CHAH	PTER I	I: LITERATURE REVIEW	15
2.1	Conce	pts and theory of the Quality development	16
	2.1.1	The evolution of quality healthcare services development	16
	2.1.2	The concept and theory of Quality Improvement	20
	2.1.3	The process of Hospital Accreditation	25
2.2	Conce	pts and Theory related to Organizational climate	30
	2.2.1	The concept and theory of Organizational climate	30
	2.2.2	The influence of the component of the organizational	
		climate on the organization	32
	2.2.3	The role of the administrators in constructing	
		the organizational climate	36

2.3	Related literature to Quality Improvement and Organizational climate		38
	2.3.1	Related literature about Quality Improvement	38
	2.3.2	Related literature about Organizational climate	40

CHAP	HAPTER III: METHODOLOGY	
3.1	Purpose	47
3.2	Evaluation Questions	48
3.3	Evaluation Methods	
	3.3.1 Design	48
	3.3.2 Data collection	48
3.4	Implementation	55

CHAPTER IV: DATA ANLYSIS 58

4.1	Result		60
	Part I	: General characteristics of the respondent	60
	Part II	: Overall organizational climate between two time periods	62
	Part III	: Organizational climate among hospital staff who	
		were classified by position	68
	Part IV	: Organizational climate among hospital staff who	
		were classified by status	85
	Part V	: Dimensions of organizational climate by items	92

CHAH	PTER V:	SUMMARY & RECOMMENDATIONS	98
5.1	Conclusio	on]	110
5.2	Limitation	n1	111
5.3	Recomme	endations	111
REFE	CRENCES		114
APPE	NDICES		
APPE	NDIX A :	Questionnaires	121
APPE	NDIX B :	Hospital quality improvement plan	125

CURRICULUM VITAE	· · · · · · · · · · · · · · · · · · ·	130
		100

LIST OF TABLES

ix

Table 1 :	Number of population and sampling	49
Table 2 :	Schedule of implementation	57
Table 3 :	Characteristic of the respondents	61
Table 4 :	The comparison of mean score and standard deviation of	
	an organizational climate in two time periods	62
Table 5 :	Comparison of mean score and standard deviation of	
	nine dimensions organizational climate in two time periods	66
Table 6 :	Descriptive statistics of organizational climate's score	
	level at the beginning and after implementing HA. program	68
Table 7 :	Comparison of mean score and standard deviation	
	of organizational climate among hospital staff who	
	were classified by position between two time periods	69
Table 8 :	Comparison of mean score and standard deviation	
	of organizational climate among hospital staff who	
	were classified by position with nine dimensions of	
	organizational climate between two time periods	72
Table 9 :	Nine dimensions of organizational climate were	
	significantly different each group of hospital 's position	82
Table 10 :	Score level classified by hospital staff's positions	84
Table 11 :	Comparison of mean scores and standard deviations	
	of organizational climate among hospital staff who	
	were classified by status between two time periods	85

Table 12 :	Comparison of mean scores and standard deviations	
	of organizational climate among hospital staff who	
	were classified by status with nine dimensions of	
	organizational climate between two time periods	87
Table 13 :	Nine dimensions of organizational climate were	
	significantly difference each group of hospital 's status	91
Table 14 :	Score level classified by hospital staff 's status	92
Table 15 :	Distribution of the organizational climate between	
	two time periods by item	94

LIST OF DIAGRAMS

Diagram 1 : Qua	ality improvement And Accreditation process	21
Diagram 2 : Fact	tors of quality activities	22
Diagram 3 : Con	nceptual framework	26
Diagram 4 : The	effective factors on organizational climate	33