THE PARTICIPATORY MONITORING AND EVALUATION OF OCCUPATIONAL HEALTH SERVICES IN A COMMUNITY HOSPITAL IN AN INDUSTRIAL AREA: A CASE STUDY OF BAN-CHANG HOSPITAL, RAYONG PROVINCE

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ABSTRACT

The main objective of this case study in Ban-Chang Hospital is to compare the result of occupational services either can be formed in high standard or need more development that can be provided at least 90% of service by the ministry of public health standard.

The methods are standard assessing, self-evaluation, comparing between self-evaluation and standard, action plan, follow up the plan and evaluate. The form will be past between researcher who play Facilitator and provider who play main actor.

Project evaluation found that there were 18 activities that need to implement, however, 17 activities (94.44%) out of 18 activities were implement later on.

The research also found that Ban-Chang staff health situation in term of occupational health; there were 11 staffs (47.8%) positive to Hepatitis B virus. In other hand, there were 5 staffs (20.83%) not positive to the virus and no immune. Sight examination for staff who used their eyes more than others such as driver, and computer staff. Sight examine on 78 staff found eye failure with 34 staffs (44.9%): short sight 25 staffs, long sight 5 staffs, cataract 2 staffs, sight nerve problem from accident 1 staff, and congenital eye sight problem 1 staff. Ear capability according to risk factor such as gardener use of mow machine, central supply staff, staff from

sanitation and disease prevention division, 6 staffs (75%)out of 8 staffs had ear problems.

Success of the project depends on participation, teamwork, and responsibility. Hospital where manage under the organization design of subordinate enforcement of the organization. Succeed will occur when the management understand what their staff needs and accept of informal regulation such as leadership, motivation, communication, psychology, organization design for acceptance, and trust. It also introduced working cooperation with process of motivation in work. This leads to efficiency work because staffs can use their talents freely within the organization. They believed that with this type of the organization design, they could continue development. As we can notice from health situation for staff in the hospital that was result of continue development. In addition, state of "hospital performs as industry or other sectors" could be adapted to use with industry and others sectors.

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ABBREVIATION

ID no.

Meaning

Identification number

no.

Meaning

number