

# **Appendices**



• **Specific information on SHI:**

9 – Could you kindly let us know the economic status of your family in comparison with other families in your commune?

- + Higher:  1                      + Middle:  2                      + Low:  3  
 + Don't know:  4

10 – Housing status: (*interviewer asking and observing at the same time*):

- + Leaves, straw:  1                      + Brick, zinc roof:  2  
 + Beton roof:  3                      + 2 or more than 2 floors:  4  
 + Others:  5

11 – Do your family have the following furniture, assets? (*Interviewers should ask in one hand and observe in other hand*):

- |                    |                                 |                                |
|--------------------|---------------------------------|--------------------------------|
| + Motorbike:       | Yes: <input type="checkbox"/> 1 | No: <input type="checkbox"/> 2 |
| + Color TV:        | Yes: <input type="checkbox"/> 1 | No: <input type="checkbox"/> 2 |
| + Video cassette:  | Yes: <input type="checkbox"/> 1 | No: <input type="checkbox"/> 2 |
| + Refrigerator:    | Yes: <input type="checkbox"/> 1 | No: <input type="checkbox"/> 2 |
| + Telephone:       | Yes: <input type="checkbox"/> 1 | No: <input type="checkbox"/> 2 |
| + Cabinet / salon: | Yes: <input type="checkbox"/> 1 | No: <input type="checkbox"/> 2 |

12 – Have you ever heard about School Health Insurance?

- + Yes:  1                      + No:  2

(If answer is "NO", shift to question no: 17)

13 – Where did you hear information on School Health Insurance?

- |                           |                            |                           |                             |
|---------------------------|----------------------------|---------------------------|-----------------------------|
| + TV & Radio:             | <input type="checkbox"/> 1 | + Book and New papers:    | <input type="checkbox"/> 2  |
| + Leaflet:                | <input type="checkbox"/> 3 | + Communal broadcast:     | <input type="checkbox"/> 4  |
| + Pupil parent's meeting: | <input type="checkbox"/> 5 | + Son / daughter:         | <input type="checkbox"/> 6  |
| + Health personnel:       | <input type="checkbox"/> 7 | + Health insurance staff: | <input type="checkbox"/> 8  |
| + Friends / relatives:    | <input type="checkbox"/> 9 | + Others:                 | <input type="checkbox"/> 10 |

14 – Do you know what are the objectives of School Health Insurance? (*No suggestion, Respondent can choose to answer one or several option*)

- + To create conditions in school under which children stay healthy:   
 + To cushion family budget against major expense of hospitalization   
 + Supporting health care expenses for poor children:

- + *To educate children on living behavior: "One for All and All for One":*
- + *Don't know / No answer:*

15 - In your perception School Health Insurance is a commercial business or not?

- + *Commercial business:*
- + *Social policy, No commercial aim*
- + *Don't know / No answer:*

16 – Do you know what are the benefits of School Health Insurance? (*No suggestion, the Respondent can select one or several options*):

- + *Basic health care at school: personal / environment hygiene, disease prevention:*
- + *First aid for accidents and sudden illness, as well as food safety at school:*
- + *Out patient care as a result of emergencies and accidents, inpatient cares:*
- + *Don't know / No answer:*

17 – Do you think buying school health insurance card is useful / benefit for the health of your child?

- + *Yes:*  1      + *No:*  2      + *Don't know / No answer:*  3

18 – Do you think taking care for health of the children at the school is necessary?

- + *Very necessary:*  1 + *Not so necessary:*  2      + *Not necessary:*  3

19 – Could you kindly tell us the advantages / benefit of school-based health care? (*No suggestion, the Respondent can select one or several options*):

- + *For the child to be educated on health promotion and school diseases prevention:*
- + *To have peace of mind when children attending the school:*
- + *To reduce missing classes due to sickness for children:*
- + *The be health check up and informed regularly:*
- + *Don't know / Know answer :*

20 – Do you know some main activities of school health?

- + *Yes:*  1      + *No:*  2      + *Don't know / No answer:*  3

If "YES" can you kindly tell us some main activities: (*No suggestion, the Respondent can select one or several options*):

- + *Health education, routine examination and check up:*

- + Guiding on common school ages disease prevention:
- + Epidemic disease prevention at school and school hygiene:
- + First aid, transfers to hospital when necessary and informs family:

21 – In the last school year has you child been check up health regularly?

- + Yes:  1                      + No:  2
- If yes how many time:              + 1 time:  1                      + 2 times:  2

22 – During the last school year, have you been informed the result of routine examination on health of you child as well as when your child suffered from sudden illness or accidents?

- + Yes:  1                      + No:  2
- + Only when sudden case:  3

23 – During the year 2000, Did you child suffers from any sudden illness or accident at school?

- + Yes:  1                      + No:  2                      + Don't know / No answer:  3
- (If answer is "NO" or "No answer" turns to question No. 25)

24 – If yes:

- *Have your child been received first aid in school health clinic?*  
+ Yes:  1                      + No:  2                      + Don't know / No answer:  3
- *Have your child been referred to communal health post or district hospital?*  
+ Yes:  1                      + No:  2                      + Don't know / No answer:  3
- *Have your child been taken back home by teachers?*  
+ Yes:  1                      + No:  2                      + Don't know / No answer:  3
- *Have your child been accompanied back home by his / her friends?*  
+ Yes:  1                      + No:  2                      + Don't know / No answer:  3

25 – In the schoolchildren's parents meeting, have you been informed in details on:

- + *School health care activities:*              + Yes:  1                      + No:  2
- + *School health insurance scheme:*              + Yes:  1                      + No:  2
- + *Other insurance scheme:*                      + Yes:  1                      + No:  2
- + *Only mentioned, as the list of item children should contribute:*               9

26 – Do you have financial difficulty to buy health insurance card for your child due to so many items you should buy and contribute for your child in the beginning of school year?

- + No:  1                      + Not so difficult:  2  
 + Yes :  3

27 – In your point of view the cost of school health insurance premium is reasonable or not? (*The interviewer read clearly all the following insurance premium scheme*):

+ 15,000 VND – 25000 VND for primary schoolchildren and LSS

- + Yes:  1                                      No:  2

+ 30,000 – 40,000 VND: For the children and students of supper secondary school, secondary technical school, college and university:

- Yes:  1                                      No:  2

+ Following the regulation of the Government:  8

+ Don't know / No answer:  9

28 - In this school year do you buy any kind of insurance card for your child?

+ School health insurance:  1

+ Life insurance:  2

+ No:  3

**If “Yes” continuing with part A, If “No” turns to part B:**

**PART A:**

1 – From the beginning of this school year (Sep.2000) up to present time, have any time your child had absence from class  $\geq 1$  day?

+ Yes:  1                                      + No:  2

(If answer is “No”, turns to question 5).

2 – If yes, how many time your child have had absence from class  $\geq 1$  day:

+ 1 time:  1                      + 2 times:  2                      + Three times and more:  3

3 – Where your child have been treated:

+ Self medicate:  1

+ Treated at Communal health post:  2

- + *By private health practitioner:*       3
- + *Treated at district hospital:*       4
- + *Treated at provincial, and*       5
- + *At central hospital:*       6

4 – In the year 2000, how many thousand dong you had spent for the treatment of your child?

- + *Examination fee:*      VND
- + *Hospital fee:*      VND
- + *Testing expenses:*      VND
- + *Drug expenses:*      VND
- + *Other expenses:*      VND

5 – Have you ever-used health insurance cards for your child to go to hospital for disease examination and treatment?

- + *Yes:*  1      + *Not yet:*  2
- (If the answer is not yet, return to question No. 8)*

6 – Do you satisfy when using school health insurance card to have disease examination and treatment for your child?

- + *Yes:*  1      + *No:*  2

7 - If not can you let us know the reason?

- + *Long waiting time and complicated procedure*      :       1
- + *Attitude of health care staff:*      :       2
- + *Less medicine and the quality not as good as expected*      :       3
- + *Health facility is far from living place*      :       4
- + *Other*      :       5

8 – Do you have any commend or suggestion on the existing school health insurance scheme? *(Interviewer clearly explain on target group, premium, benefit package of the scheme)*:.....

.....

.....

.....

.....

9 – Do you continue to buy SHI card for your child in coming school year?

- + *Yes:*       1
- + *No:*       2

+ *Not decided yet:*  3

**PART B:** (For the parents who not buy school health insurance for their child yet):

1 – From the beginning of this school year (Sep.2000) up to present time, have any time your child had absence from class  $\geq 1$  day?

+ *Yes:*  1                      + *No:*  2

(*If answer is “No”, turns to question 6).*

2 – If yes, how many time your child have had absence from class  $\geq 1$  day:

+ *1 time:*  1              + *2 times:*  2              + *Three times and more:*  3

3 – Where your child have been treated:

+ *Self medicate:*  1

+ *Treated at Communal health post:*  2

+ *By private health practitioner:*  3

+ *Treated at district hospital:*  4

+ *Treated at provincial, and*  5

+ *At central hospital:*  6

4 – In the year 2000, how many thousand dong you had spent for the treatment of your child?

+ *Examination fee:* VND

+ *Hospital fee:* VND

+ *Testing expenses:* VND

+ *Drug expenses:* VND

+ *Other expenses:* VND

5 – The ability to pay for the expenses of health services:

+ *Pay all at once:*  1

+ *Borrowing or in debt:*  2

+ *Support of the great family / friends:*  3

6 – Could you kindly let us know the reason that made you not buy school health insurance card for your child yet?

+ *The child very rally suffers from illness:*  1

+ *Not seen the benefit of school health insurance yet:*  2

+ *Paying hospital fee is better:*  3

+ *Not satisfy with the quality of health care under SHI scheme:*  4

+ *SHI not cover the expenses of out patient services:*  5



- + *Have bought other insurance card:*  6
- + *Family is too poor to buy:*  7
- + *Beginning of the school year has to pay too many items, therefore, have some financial difficulties:*  8
- + *Schoolteacher not suggests:*  9
- + *Other: (please, specify):*.....  10

7 – Do you buy any other kind of insurance card?

+ *Yes:*  1

*The reason:*.....  
.....

+ *No:*  2

8 – Do you have any commend or suggestion on the existing school health insurance scheme? (*Interviewer clearly explain on target group, premium, benefit package of the scheme*):.....

.....  
.....  
.....  
.....

9 – In coming school year, do you intend to buy SHI card for your child?

+ *Yes:*  1

+ *No:*  2

+ *Not decided yet:*  3

Thank you so much for your information!

Signature of researcher  
(or supervisor)

....., Dated...../ 1 / 2001  
Signature of Interviewer

**Appendix II**

**GUIDELINE**  
**FOR IN-DEPTH INTERVIEW**  
**(FOR THE HEAD OF SPA)**

**I – OBJECTIVES:**

- To identify the perception of the Head of SPA on SHI scheme.
- To identify the underlying causes that affected the participation of schoolchildren’s parents in SHI scheme.
- To test the in-depth interview technique.

**II – METHODOLOGY:**

- In-depth interview
- One researcher and one secretary.
- Note sheet and recorder.
- Time: from 60 to 90 minutes.

**III – CONTENT:**

• **General Information:**

1 – Name:.....Gender: *Male*  ; *Female*

2 – Age :..... ...*year old*

3 – Address: *Village*.....*Commune*:.....  
Tel: No:.....

4 – Number of the years slected to be the Head of SPA:

5 – Education: (*primary school, lower secondary school, upper secondary school, technical secondary school, college and universities, .....*  
.....

6 - Occupation: (Government staff, retired / oldie, workers, farmer, business / small trade, handicraft maker, other, specify:)  
.....  
.....

• **Specific information:**

7 – In your point of view what is the economic status of your commune in comparison with other commune in the district?

- + Higher:
- + Middle:
- + Low:
- + don't know:

8 – Do you know how many percent of children in your commune are under education

- In primary school:.....
- In lower secondary school:.....
- In upper secondary school:.....
- In technical secondary school:.....
- In universities and colleges:.....

9 – Could you kindly tell me how many years that SHI has been introduced in your community and in the school of your child?

.....

10 – How and where did you know about School Health Insurance? (In the meeting that you participated as the Head of SPA, or from TV & radio, book and new papers, leaflet, communal broadcast, pupil parent's meeting, son / daughter, health personnel, health insurance staff, friends / relatives, others) :.....

.....

11 – What do you think about SHI scheme that VHI is offering in the schools? (SHI is needed for schoolchildren or no need? It's good or not good and why).....

.....

12 – Do you know what is the objectives, contribution levels, benefits package and fund management mechanism of SHI scheme?

Objectives:.....

.....

Contribution levels:.....

.....

Benefits packages:.....  
 .....

SHI funding management mechanism:.....  
 .....

13 – What do you think about the role of SHI in promoting school health?  
 .....

14 – Do you know how many percentages of schoolchildren those have been insured  
 in the lower secondary school of your commune?.....  
 .....

15 – Do you know why majority of schoolchildren’s parents still not buy SHI card for  
 their child yet? .....  
 .....

In the reasons that you have just mentioned above, in your point of view what is the  
 main reason?.....  
 .....

16 – In your point of view the level of contribution of SHI scheme is reasonable, or  
 too high or too low and why?.....  
 .....

17 – What is the role of SCPA and you as the Head of the SCPA in mobilizing the  
 participation of schoolchildren’s parents in SHI scheme?.....  
 .....

18 – What is your suggestion to expand SHI coverage in the lower secondary school  
 of your commune in which you are the Head of SCPA?.....  
 .....

19 – Do you know any pupil who is uninsured in the secondary school suffered from  
 some serious illness or accident leading to the financial difficulty of his / her  
 family?.....  
 .....

20 – Do you want to say some thing more about SHI scheme:.....  
.....  
.....

Thank you very much for your information. Your information is not only valuable for the researcher to identify the problem of current SHI development in the secondary school of your commune, but also will be valuable suggestion for the related officers in consideration of the way to develop SHI in the future.

I do hope that if the researcher would like to have some more information, they will receive your supports as what you have offered the researchers to day.

Thank you so much indeed again.

Signature of researcher  
(or supervisor)

....., dated...../ 1 / 2001  
Signature of Interviewer

## GUIDELINE

### FOR IN-DEPTH INTERVIEW

*(FOR THE HEAD TEACHER OF THE SCHOOL AND  
HEAD TEACHER OF THE CLASS)*

#### I – OBJECTIVES:

- To identify the perception of the Head Teacher of the school and Head Teacher of the class on SHI scheme.
- To identify the underlying causes that affected the participation of schoolchildren's parents in SHI scheme.
- To test the in-depth interview technique.

#### II – METHODOLOGY:

- In-depth interview
- One researcher and one secretary.
- Note sheet and recorder.
- Time: from 60 to 90 minutes.

#### III – CONTENT:

- General Information:

1 – Name:.....Gender: *Male*  ; *Female*

2 - Current position: (*Head Teacher of the school / class*):.....

3 – Age: ..... ...*year old*

4 – Address: *Village*.....*Commune*:.....  
Tel: No:.....

5 – Number of the years appointed to be the Head Teacher of the school / or to works as Head Teacher of the class:

• **Specific information:**

6 – In your point of view what is the economic status of the commune where your school is located in comparison with other commune in the district?

- + *Higher*:                       + *Middle*:   
 + *Low*:                               + *don't know*:

7 – Do you know how many percent of children in the commune are under education:

- In primary school:.....  
 In lower secondary school:.....  
 In upper secondary school:.....  
 In technical secondary school:.....  
 In universities and colleges:.....

8 – Could you kindly tell me how many years that SHI has been introduced in your school?

.....

9 – How and where did you receive information on SHI? (*In the meeting between school with district health insurance office / meeting of the school or from TV & radio, book and new papers, leaflet, health personnel, health insurance staff, friends*):.....

.....

10 – Did you ever disseminate the information related to SHI to the teachers of the school during the meeting of teachers in the beginning of school year (*with Head Teacher of the school*), or to the parents of schoolchildren in the meeting of schoolchildren's parents in the beginning of school year (*with Head Teacher of the class*)?.....

.....

11 – What do you think about SHI scheme that VHI is offering in the schools? (*SHI is needed for schoolchildren or not, and it's good or not good and why*).....

.....

.....

12 – Do you know what is the objectives, contribution levels, benefits package and fund management of SHI scheme?

Objectives:.....  
 .....

Contribution levels:.....  
 .....

Benefits packages:.....  
 .....

SHI funding management:.....  
 .....

13 – How about the current status of your school clinic: (*including housing, simple equipment, facilities, medicine and health personnel*):.....  
 .....

14 – What is the responsibilities of the school clinic in your school?.....  
 .....

15 – How did your school clinic operation in the last year:.....  
 .....

16 – Could you kindly tell us the difficulties that you have faced in setting up school health clinic (*human resources, finance, and regulation of the MOE&T...*)  
 .....

17 – In your point of view school health education and promotion is responsibility of the Education Sector or of the Health Sector?.....  
 .....

18 – How did the fund allocated from SHI for school has been using?  
 .....

19 – What is the role of school clinic in SHI implementation?  
 .....

20 – What do you think about the role of SHI in promoting school health?  
 .....



21 – Do you know how many percentages of schoolchildren those have been insured in your school or in your class?

.....  
 .....

22 – Do you know what do the schoolchildren's parents expected when they decided to buy SHI card for their child and why majority of schoolchildren's parents still do not buy SHI card for their child yet? .....

.....

In the reasons that you have just mentioned above, in your point of view what is the main reason?.....

.....

23 – In your point of view the level of contribution of SHI scheme is reasonable, or too high or too low and why?.....

.....

.....

24 – What is the role of the Head Teacher of the school / or class in mobilizing the participation of schoolchildren's parents in SHI scheme?.....

.....

.....

25 – What is your suggestion to expand SHI coverage in your school or in your class in coming years?.....

.....

.....

26 – How many percentage of schoolchildren in your school / or class has had absence from the class at least on day due to illness or accident in the last year?

.....

.....

27 - Do you know any pupil who is uninsured in your school or in your class suffered from some serious illness or accident that leading to the financial difficulty of their family?.....

.....

.....

28 – Do you want to say some thing more about SHI scheme:.....  
.....  
.....

Thank you very much for your information. Your information is not only valuable for the researcher to identify the problem of current SHI development in your school, but also will be valuable suggestion for the related officers in consideration of the way to develop SHI in the future.

I hope that if the researcher would like to have some more information, they will receive your supports as what you have offered the researchers to day.

Thank you so much indeed again.

Signature of researcher  
(or supervisor)

....., dated...../ 1 / 2001  
Signature of Interviewer

## GUIDELINE

### FOR IN-DEPTH INTERVIEW

*(FOR THE HEAD OF THE DISTRICT HISB)*

#### I – OBJECTIVES:

- To identify the current situation of SHI implementation in the district.
- To identify the underlying causes that affected the participation of Schoolchildren's parents into SHI scheme.
- To test the in-depth interview technique.

#### II – METHODOLOGY:

- In-depth interview
- One researcher and one secretary.
- Note sheet and recorder.
- Time: from 60 to 90 minutes.

#### III – CONTENT:

- **General Information:**

1 – Name:.....Gender: *Male*  ; *Female*

2 – Age: ..... ...*year old*

3 - Current position: .....

4 – How many years you are in this position:.....

5 – Address: .....

Tel: No:.....

- **Specific information:**

6 – Could you kindly let me know how many years SHI that has been introduced in your district?.....

7 – What is current situation of SHI implementation in your district?  
.....  
.....

8 – During the time of implementing SHI in your district in the last years, what is opportunity and what difficulties you have faced?.....  
.....  
.....

9 – Could you kindly let me know what is the main reason leading to low coverage rate of SHI in your district in comparison with the average coverage rate of all country?.....  
.....  
.....

10 – How do you think about the collaboration relationship between district health insurance office with district education division in general and with the schools in the district in particular in SHI implementation?.....  
.....  
.....

11 – What IEC activities that your office have done to provide information on SHI scheme for the schools and for the schoolchildren's parents in your district?.....  
.....  
.....

12 – What is the strategy and solution of your office to expand the coverage rate of SHI in your district in coming year?  
.....  
.....

13 – Do you have any proposal or suggestion for VHI and Education Sector to solve current problem of low coverage and to expand the coverage of SHI in the future?..  
.....  
.....

14 – Do you know how many percentages of insured schoolchildren have get benefits from SHI scheme in the last school year? .....  
.....

15 – Do you know any pupil including both insured and uninsured in your district who suffered from some serious illness or accident that should spend a big amount of money for his / or her treatment in the last two years?.....  
.....  
.....

16 – Do you want to say something more about SHI scheme:.....  
.....  
.....

Thank you very much for your information. Your information is not only valuable for the researcher to identify the problem of current SHI development in your district, but also will be valuable suggestion for the related officers of VHI in consideration of the way to develop SHI in the future.

I hope that if the researcher would like to have some more information, they will receive your supports as what you have offered the researchers to day.

Thank you so much indeed again.

Signature of researcher  
(or supervisor)

....., dated...../ 1 / 2001  
Signature of Interviewer

## GUIDELINE

### FOR IN-DEPTH INTERVIEW

*(FOR THE DIRECTOR BOARD OF THE DISTRICT HEALTH CENTER)*

#### I – OBJECTIVES:

- To identify the current situation of SHI implementation in the district.
- To identify the underlying causes that affected the participation of Schoolchildren's parents in SHI scheme.
- To test the in-depth interview technique.

#### II – METHODOLOGY:

- In-depth interview
- One researcher and one secretary.
- Note sheet and recorder.
- Time: from 60 to 90 minutes.

#### III – CONTENT:

- General Information:

1 – Name:.....Gender: *Male*  ; *Female*

2 – Age: ..... ...*year old*

3 - Current position: .....

4 – How many years you are in this position:.....

5 – Address: .....

Tel: No:.....

- **Specific information:**

6 – Could you kindly let me know how many years that your hospital have been providing health care for the patients of SHI scheme?.....  
.....

7 – What are main diseases that schoolchildren in your district suffered from?  
.....  
.....

8 – What are the main advantages your hospital have and main disadvantages / difficulties that your hospital facing in providing the health care and services for the patients of SHI scheme?.....  
.....

9 – Do you think the patients of SHI scheme and their parents satisfying with the quality of health care and services that your hospital provided them?  
.....  
.....

If they are not satisfaction, why? .....  
.....  
.....

10 – What do you think about the relationship between the contribution levels of SHI scheme and the quality of health care / or services that you provided or should provide for the SHI patients?.....  
.....

11 – Do you know any pupil including both insured and uninsured in your district who suffered from some serious illness or accident that should spend a big amount of money for his / or her treatment in the last two years?.....  
.....  
.....

12 – Based on the data that research have, the coverage of SHI in your district in this year is still very low in comparison with the average coverage rate of the whole country, do you know why? and in your point of view what is the main reason?  
.....  
.....

13 – Do you have any suggestion for the Health Insurance Sub-Branch of your district to expand the coverage of SHI in coming years?.....  
.....  
.....

14 – Do you want to say some thing more about SHI scheme:.....

.....  
.....

Thank you very much for your information. Your information is not only valuable for the researcher to identify the problem of current SHI development in your district, but also will be valuable suggestion for the related officers of VHI in consideration of the way to develop SHI in the future.

I do hope that if the researcher would like to have some more information, they will receive your supports as what you have offered the researchers to day.

Thank you so much indeed again.

Signature of researcher  
(or supervisor)

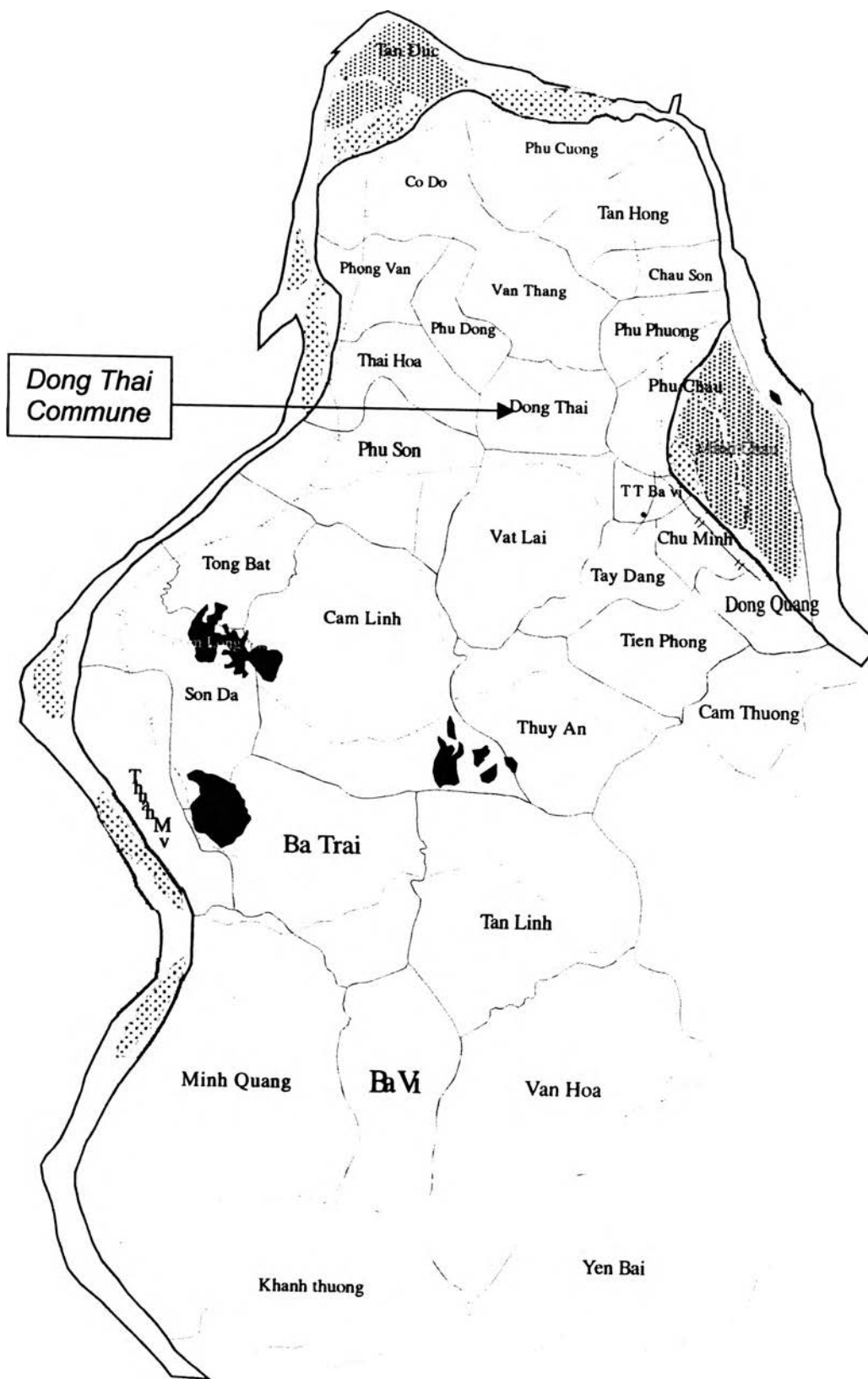
....., dated...../ 1 / 2001  
Signature of Interviewer





Appendix IV

# Map of Bavi district



## **Curriculum Vitae**

**Name:** Le Chi Thanh                      **Sex:** Male

**Date of birth:** 01 – 10 – 1948

**Nationality:** Vietnamese

**Address:** Department of International Cooperation  
Ministry of Health, Vietnam  
138A Giang Vo street, Hanoi, Vietnam

**Telephone:** (84-4) 8463826 / 8462195

**E-mail:** [thanhmoh@yahoo.com](mailto:thanhmoh@yahoo.com)

**Education:** Hanoi Foreign Language Teachers Training College,  
National University  
Training Duration: 5 years (1967 – 1972),  
Degree Granted: B.A

**Employment:**

- **Current Position:** Senior Program Officer for International Cooperation on Health
- **Responsibilities:** Asia Region
- **Held since:** 1992
- **Name and Address of Employer:** Ministry of Health, Vietnam  
138A Giang Vo street, Hanoi, Vietnam
- **Telephone:** (84-4) 8463826 / 8443463
- **Fax:** (84-4) 8462195