

CHAPTER V

RECOMMENDATIONS

A. RECOMMENDATIONS RESULTING FROM THE PROJECT

There are some points that should be considered for improving future projects.

1. There are several methods to create the concept of development of quality health services such as organizing the meeting or seminar, study tour and planning process using a participatory approach. However, the suitable model might be different in each area so that the methods and a learning effectiveness should be considered.
2. The developed action plan should be presented and approved by a higher level organization as well as the community for acceptance and involvement.
3. The implementation of the action plan should start with the action plans, which consume fewer budgets and are easy to manage.
4. The health staff should have had a good public relationship with the community as well as concentrating on their duties.
5. As the two facilitators were not AIC trained, the facilitators should be trained before the project commences.

6. The training program has resulted in an increase of clients, who are highly satisfied with the provided health services and in the health staff being satisfied with their performance. Therefore, the program should be implemented every year for continued improvement of service.
7. The AIC process should be implemented for development of other services such as community development.
8. The AIC program provided the participants a major role in involvement in developing plans; however, the health staff should also provide ongoing support for the sustainability of the project.

B. FUTURE WORK

1. The information of the health center should be grouped and systematically collected as during situation analysis the research found that it is difficult to obtain the data as well as analyzing it, This caused difficult, in identifying the problem.
2. They should have a regular meeting among health staff and committees for reporting improvement of the project as well as analyzing the potential problems for prompt solving.
3. They should annually evaluate the satisfaction of the clients regarding the provided health services for improving the quality of health services.
4. The health worker should usually seek new knowledge and new techniques for improving their performance.

5. A similar training program should be organized with other health centers for clear comparisons and conclusion of the project outcome.
6. The project duration should be extended to at least one year for implementation of the action plan so that the impact evaluation can be appropriately measured.